

Claim Tips

when visiting Mozambique



Documents Needed

Documents to be submitted with claim form (without prejudice):

- 1 Police case number.
- 2 Certificate of insurance.
- 3 Any towing invoice.
- 4 ID (passport) and licence of the Insured.
- 5 ID (passport) and licence of the Third Party.
- 6 Two quotations for the repair of the Third Party vehicle.
- 7 Copy of registration documents of insured vehicle.
- 8 Copy of registration documents of Third Party vehicle.
- 9 Any photo's taken at the scene of the accident if possible.

Keep Calm

It can be stressful to have an accident abroad. We aim to make the claims process as simple and hassle-free as possible!

Keep in Mind

Here are a few tips you should keep in mind in case of an accident in Mozambique.



Do not admit liability.



Insured must immediately report the accident to the police or call the police to the scene of the accident. Insured must obtain a case number from the police to proceed with a claim, if any.



In case of company owned vehicles, driver must report accident to the company.



Insured/Company must notify Hollard of the accident within 7 days.



In case of a fatal accident the driver may be detained.



No admission, statement, offer, promise, payment or indemnity shall be made by the insured.



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